

FORM NL-37-CLAIMS DATA

Name of the Insurer: UNIVERSAL SOMPO GENERAL INSURANCE CO. LTD

Upto the quarter ending December 31, 2023

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's Liability	Public/Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	No. of claims only	
																					Total
1	Claims O/S at the beginning of the period	377	355	-	355	21,331	17,399	38,730	2,711	5,965	3	8,679	54	23	72	-	11,856	-	675	60,821	
2	Claims reported during the period	764	5,395	-	5,395	2,72,783	7,889	2,80,672	60,335	3,511	2	63,848	87	29	152	-	12,56,263	-	2,326	16,09,536	
	(a) Booked During the period	688	5,391	-	5,391	2,72,143	7,504	2,79,647	58,868	2,800	2	61,670	86	28	150	-	12,54,034	-	2,191	16,03,885	
	(b) Reopened during the Period	76	4	-	4	640	385	1,025	1,467	711	-	2,178	1	1	2	-	2,229	-	135	5,651	
	(c) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	362	3,864	-	3,864	2,47,959	4,681	2,52,640	52,765	1,669	1	54,435	34	2	115	-	11,61,177	-	1,916	14,74,545	
	(a) paid during the period	362	3,864	-	3,864	2,47,959	4,681	2,52,640	52,765	1,669	1	54,435	34	2	115	-	11,61,177	-	1,916	14,74,545	
	(b) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	66	10	-	10	8,283	70	8,353	1,526	2,881	-	4,407	3	-	2	-	-	-	-	21	12,862
	Other Adjustment (Closed Claims)	154	318	-	318	9,689	923	10,612	2,899	713	2	3,614	20	7	36	-	296	-	279	15,336	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period	559	1,558	-	1,558	28,183	19,614	47,797	5,856	4,213	2	10,071	84	43	71	-	1,06,646	-	785	1,67,614	
	Less than 3months	213	1,367	-	1,367	23,022	1,630	24,652	4,749	998	-	5,747	31	6	11	-	64,975	-	317	97,319	
	3 months to 6 months	83	110	-	110	2,729	2,061	4,790	252	519	-	771	21	6	9	-	37,247	-	68	43,105	
	6months to 1 year	85	41	-	41	1,409	4,038	5,447	300	1,085	-	1,385	12	15	7	-	1,593	-	60	8,645	
	1year and above	178	40	-	40	1,023	11,885	12,908	555	1,611	2	2,168	20	16	44	-	2,831	-	340	18,545	

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
 (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
 (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending December 31, 2023

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's Liability	Public/Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total	
																					(₹ in Lakhs)
1	Claims O/S at the beginning of the period	31,820.04	748.73	-	748.73	11,873.90	82,613.88	94,487.78	1,877.33	15,088.44	4.69	16,970.46	168.46	126.35	1,325.90	-	1,413.49	-	1,896.93	1,48,958.15	
2	Claims reported during the period	12,495.46	1,016.23	-	1,016.23	56,699.42	49,091.86	1,05,791.27	41,543.45	17,176.21	0.41	58,720.07	61.28	1,119.67	126.90	-	87,165.81	-	2,754.90	2,69,251.61	
	(a) Booked During the period	11,454.63	1,015.85	-	1,015.85	55,068.77	46,098.68	1,01,167.45	40,883.62	15,582.00	0.41	56,466.03	60.68	965.03	126.82	-	87,044.34	-	2,454.50	2,60,755.34	
	(b) Reopened during the Period	1,040.82	0.38	-	0.38	1,630.64	2,993.18	4,623.82	659.84	1,594.21	-	2,254.04	0.60	154.64	0.08	-	121.47	-	300.40	8,496.27	
	(c) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	Claims Settled during the period	15,278.93	883.25	-	883.25	56,996.43	24,236.69	81,233.12	26,108.38	6,555.90	0.44	32,664.71	17.16	170.02	174.65	-	56,658.54	-	2,543.10	1,89,623.49	
	(a) paid during the period	15,278.93	883.25	-	883.25	56,996.43	24,236.69	81,233.12	26,108.38	6,555.90	0.44	32,664.71	17.16	170.02	174.65	-	56,658.54	-	2,543.10	1,89,623.49	
	(b) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
4	Claims Repudiated during the period	197.43	11.24	-	11.24	2,348.01	420.09	2,768.09	715.08	6,030.79	-	6,745.87	11.00	-	4.20	-	-	-	14.66	9,752.50	
	Other Adjustment (to be specify)	2,282.55	92.05	-	92.05	(3,626.05)	4,219.35	593.31	12,088.58	1,742.69	1.17	13,832.44	39.80	41.53	150.61	-	24,229.63	-	216.50	41,478.43	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
6	Claims O/S at End of the period	26,556.58	778.43	-	778.43	12,854.93	#####	1,15,684.53	4,508.75	17,935.27	3.49	22,447.51	161.78	1,034.47	1,123.34	-	7,691.12	-	1,877.57	1,77,355.33	
	Less than 3months	8,652.62	147.40	-	147.40	5,438.62	14,907.89	20,346.52	3,047.30	4,912.50	-	7,959.80	34.61	1.31	19.72	-	4,487.51	-	287.32	41,936.81	
	3 months to 6 months	1,256.76	184.39	-	184.39	2,069.57	13,445.78	15,515.35	317.85	3,425.63	-	3,743.47	11.68	1.35	29.79	-	2,286.09	-	240.97	23,269.85	
	6months to 1 year	920.96	126.72	-	126.72	2,004.68	24,149.07	26,153.75	490.84	5,553.22	-	6,044.07	5.92	964.55	30.38	-	213.31	-	113.08	34,572.74	
	1year and above	15,726.23	319.92	-	319.92	3,342.05	50,326.87	53,668.92	652.76	4,043.92	3.49	4,700.17	109.58	67.26	1,043.45	-	704.00	-	1,236.20	77,575.72	

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
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 (c) Claim o/s should be exclusive of IBNR AND IBNER reserves